

Rootstock Terms and Conditions

These Terms of Use were last updated on 31st July 2023.

These can and do change from time to time so please ensure that you read them before booking your ticket. When you book a ticket you are agreeing to our Terms and Conditions of Use . If you have any queries regarding our Terms and Conditions please contact us via email at hello@gowildededucation.co.uk

www.gowildededucation.co.uk is the Website of Go Wild Education. The following Terms and Conditions of Use will apply between you and Go Wild Education when you buy a ticket from www.gowildededucation.co.uk or use the website. These terms do not affect your statutory rights.

1. Terms

By accessing Website, you are agreeing to be bound by these Terms and Conditions of Use, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this Website are protected by applicable copyright and trade mark law.

2. Website User Licence

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- create derivative works from the content of the Website;
- use the Website for commercial purposes.

This licence shall automatically terminate if you violate any of these restrictions and may be terminated by Rootstock at any time. Upon terminating your viewing of these materials or upon the termination of this licence, you must destroy any downloaded materials in your possession whether in electronic or printed format.

3. Disclaimer

The materials on Go Wild Education's Website are provided 'as is'. Go Wild Education makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties, including without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, Go Wild Education does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its Website or otherwise relating to such materials or on any sites linked to this site.

4. Limitations

In no event shall Go Wild Education or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption,) arising out of the use or inability to use the materials on Go Wild Education's Website, even if Go Wild Education or a Go Wild Education authorised representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

5. Revisions and Errata

The materials appearing on Go Wild Education's Website could include technical, typographical, or photographic errors. Go Wild Education does not warrant that any of the materials on its Website are accurate, complete, or current. Go Wild Education may make changes to the materials contained on its Website at any time without notice. Go Wild Education does not, however, make any commitment to update the materials.

6. Links

Go Wild Education has not reviewed all of the sites linked to its Website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by Go Wild Education of the site. Use of any such linked Website is at the user's own risk.

7. Site Terms of Use Modifications

Go Wild Education may revise these Terms and Conditions of Use for its Website at any time without notice. By using this Website, you are agreeing to be bound by the then current version of these Terms and Conditions of Use.

8. Governing Law

Any claim relating to Go Wild Education's Website shall be governed by English law without regard to its conflict of law provisions.

9. Fees and Refunds

Tickets are only available to people who have taken part in a Go Wild Education Level 3 Forest School Course.

Fees for Tickets are set forth on the Website. We reserve the right to change Ticket Fees at any time.

Refunds: In the event that you decide your purchase was not the right decision for you, within 14 days of enrolment, contact our team at

hello@gowildededucation.co.uk and let us know you'd like a refund by the 14th day at 11:59 GMT.

We will NOT provide refunds more than 14 days following the date of purchase. After day 14, all payments are non-refundable.

10. Intellectual Property

All images, text, designs, graphics, page layout, icons, videos, logos, taglines, trademarks and service marks are owned by and are the property of Go Wild Education or the properly attributed party. It is a violation of UK law to use any of our intellectual property in whole or in part, and modification of any materials contained on provided in the Website is illegal and may be prosecuted to the fullest extent permissible should we choose to do so, including seeking financial penalties (damages) and/or an injunction forcing you to stop using our intellectual property immediately.

11. Event cancellations by Go Wild Education

In the unlikely event that Go Wild Education cancels an Event, the Client(s) will be offered a full refund.

12. Event Conduct

Go Wild Education Clients are expected to behave in a reasonable manner at all times and to comply with all reasonable instructions and leadership of Go Wild Education's Staff and Volunteers. The Client acknowledges that persons attending a Go Wild Education Event are entitled to expect a high standard of conduct and regard to personal wellbeing on the part of all Clients, Staff and Volunteers. For this

reason, the Client accepts that Go Wild Education may, in its absolute discretion and without the need to give reason, arrange for a person who is deemed to be behaving unacceptably to be removed from the Event, if necessary against his/her will.

Circumstances that may warrant exclusion from an Event include (without limitation):

- Intoxication
- Use of non-prescription drugs
- Abusive behaviour

For the removal of any party under such circumstance, Rootstock shall not be liable for any losses as a result, and any costs incurred by Go Wild Education arising from the removal of said Client(s) will be payable by the Client upon demand.

13. Event Liability

Go Wild Education's activities take place in a traditional woodland and campsite and by their very nature are not completely hazard-free. Go Wild Education takes all reasonable precautions to maintain the safety of its Clients and minimise any risk. Go Wild Education instructs Clients in the safe negotiation of any risks that are inherent in attending the Event. The Client accepts that accidents including serious injury can occur without Go Wild Education being at fault and accepts that to this extent he/she is taking part in a Go Wild Education Event at his/her own risk. The Client also recognises that Go Wild Education is not responsible for any loss, damage or expense incurred to the personal property of the Client including vehicles, money, clothing and/or equipment. The Client also agrees that Go Wild Education will not be held liable for any losses arising on the cancellation of a booking and the expenses of delay and harm caused other than that which can be proved to be due to the negligence of Go Wild Education. Howsoever this may arise it is not the responsibility of Go Wild Education and that Go Wild Education's liability is hereby limited.

14. Complaints

In the unlikely event that a Client has cause for complaint about a Go Wild Education Event, the complaint should be made to a representative of Go Wild Education during the Event, in order that corrective action can, if necessary, be taken. If the complaint is about a member of Staff then please contact Go Wild Education who will give information about the Complaints Procedure. The Client accepts that it is unreasonable to take no action during an Event but to complain later. However, should a complaint not be resolved at source a complaint should be made in writing via email at hello@gowildededucation.co.uk within 28 days or this complaint will not be upheld.

15. Contact Details

Jackie Roby

hello@gowildededucation.co.uk

Go Wild Education, Quay House, Quayside, Brockweir, NP16 7NQ

Jackie Roby